Actions from North Area Panel meeting 12.10.22

Deadline for staff to respond: 16th November 2022

Ref	Action	Who	Response	Completion Date
NA1	Grant Ritchie to look into repair on Catherine Roberts' gate as raised by lan Beck.	Grant Richie	The work to the gate is complete	18.11.22
NA2	Martin Reid to contact Ian Beck regarding his concerns with waste collection.	Martin Reid	Verbal update to be given at Area Panel	18.11.22
NA3	Sam Warren to contact Robert Walker regarding brambles on Davey Drive.	Sam Warren	Robert Walker contacted and will provide a response in time for December Area Panel.	14.12.22
NA4	Martin Reid to contact Heather Hayes/report back to next meetings of item removal charges (in relation to fly- tipping).	Martin Reid	Estates service charge for notices asking people to remove items from common ways (s41s)- £20 We also charge for the removal of bulky items from people's homes: prices will be dependent on the item removed: eg: sofa removal £20, fridge removal £25. The amount we charge is based on the amount we are charged to dispose of them.	14.12.22
			If people are caught fly tipping on Housing land, Environmental Enforcement team will issue a fixed penalty notice. A fine will be attached to this notice.	

NA5	Janet Dowdell to provide Barbara Castleton with estate walkabouts two- year programme.	Janet Dowdell	Once the programme has been produced this will be shared. It is currently being devised for all Housing areas.	01.23
NA6	Martin Reid to investigate Heather Hayes' lengthy boiler repair time (why it took so long to fix).	Martin Reid	This action has been assigned Grant Richie.	14.12.22